

JAKE'S HOUSE EMPLOYMENT TRAINING PROGRAM

Jake's House Employment Training Program is an innovative, adaptable program that supports the integration of individuals aged 16+ years with autism or a developmental disability, into the workforce. The program is funded by the Ministry of Labour, Immigration, Training and Skills Development (MLITSD), and leverages a proven recruitment method connecting businesses with well-qualified candidates who are on the autism spectrum or have developmental disabilities.

JOB TITLE: EXHIBIT SALES AND OUTDOOR RETAIL ASSISTANT

Company: Canadian National Exhibition (CNE) Type of Role: Temporary Location: Toronto Deadline to apply: ASAP

About: Reporting to the Director of Exhibit Sales & Sponsorship, the Exhibit Sales & Outdoor Retail Assistant role within the Exhibit Sales team will be to actively contribute to achieving the team's objectives by assisting with the administration and coordination of logistics for a portfolio of clients. This role will assist in the office in the lead up to the fair and shift to an outdoor focus during the fair period.

Here is what you will do:

- Assist with general office support such as clerical and administrative functions within the Exhibit Sales department.
- Maintain customer service excellence with vendors, sponsors, suppliers, and trades.
- Assist the Exhibit Sales team with indoor and outdoor show operations including vendor correspondence, event signage, production, and logistics planning.
- Assist with updating vendor and event databases leading into and throughout the fair.
- Assist with floor plan auditing and maintenance as it relates to vendors.
- Event planning and work orders.
- Coordinate photography list for all related vendor booths.
- Liase with event support staff including set up crews, suppliers, trades etc..



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- Assist with move-in and move-out of outdoor retail vendors (site plan audits, outdoor tent placements etc..)
- Liaise daily with outdoor retailers throughout the 18-day fair.
- Completing daily evaluation reports on each outdoor retailer.
- Ensure compliance with CNE rules and regulations with respect to outdoor retailers.
- Assist the Account Manager, Outdoor Exhibits in investigating and resolving any complaints relative to outdoor concessionaires and retailers.
- Other duties as assigned.

Qualifications

• Currently pursuing post-secondary education with a focus in event management OR equivalent work experience would be preferred

- Extraordinary attention to detail
- Self-starter, ambitious in nature
- Strong project management and time management skills are essential
- Exceptional organizational skills and ability to multi-task
- Ability to work under pressure and meet deadlines
- Strong computer skills (Microsoft Office Suite in particular PowerPoint and Excel)
- Ability to maintain a high degree of discretion and confidentiality
- Strong interpersonal skills and a pleasant demeanor
- Strong customer service skills
- Ability to work independently and in a team environment
- Excellent written and verbal communication skills and a polished manner

Application Process:

The first step in the recruitment process is for interested candidates to apply to the role with Jake's House, by emailing your resume to <u>jobs@jakeshouse.ca</u>, with the title of the job in the subject line. Applicants will be shortlisted for participation in the next step based on a review of each applicant assessing the likelihood of fit for the roles for which we are recruiting.



FOR MORE INFORMATION

Please direct and questions to jobs@jakeshouse.ca

For more information about Jake's House, visit <u>www.jakeshouse.ca</u>

We look forward to hearing from you!