

JAKE'S HOUSE EMPLOYMENT TRAINING PROGRAM

Jake's House Employment Training Program is an innovative, adaptable program that supports the integration of individuals aged 16+ years with autism or a developmental disability, into the workforce. The program is funded by the Ministry of Labour, Immigration, Training and Skills Development (MLITSD), and leverages a proven recruitment method connecting businesses with well-qualified candidates who are on the autism spectrum or have developmental disabilities.

JOB TITLE: FARM INFOBOOTH

Company: Canadian National Exhibition (CNE) Type of Role: Temporary Location: Toronto Deadline to apply: ASAP

About: Looking for a summer job that's fun, by the waterfront and gets you access to one of Toronto's most iconic events? Come join our team at the Canadian National Exhibition (CNE)! The CNE, often affectionately referred to as The Ex, is Canada's largest community event and one of the top ten agricultural fairs in North America. With something for everyone, our event offers a wide variety of attractions and interactive entertainment experiences including: concerts, midway rides and games, shopping, exhibits, tech and gaming hubs, food and wacky treats! The CNE fair is a cherished tradition, attracting approximately 1.5 million visitors annually over the course of its 18-day run. Be a part of this summer tradition and help us inspire Canadians and create memories.

Here is what you will do:

- Greet guests and answer inquiries in a courteous manner
- Provide information regarding shows and events; tailor information to diverse audiences
- Direct guests to facilities/services
- Actively look for ways to help guests
- Listen to complaints from guests and refer unresolved complaints to designated guest relations attendant for follow-up
- Obtain information for guests



• Compile and maintain records of transactions

Qualifications

- Minimum Age Requirement: 16 years
- Due to the customer service nature of the job, applicants must be able to speak fluent English
- Previous customer service experience or working with the public is an asset
- Available to work all 18 days of the (August 16 Sept. 2, 2024) (Days off will be scheduled with your supervisor)
- Able to lift up to 23 kilograms (50 lbs)
- Available to work flexible hours, evenings and weekends
- Able to attend Mandatory Orientation Session & Job Specific Training

Application Process:

The first step in the recruitment process is for interested candidates to apply to the role with Jake's House, by emailing your resume to <u>jobs@jakeshouse.ca</u>, with the title of the job in the subject line. Applicants will be shortlisted for participation in the next step based on a review of each applicant assessing the likelihood of fit for the roles for which we are recruiting.

FOR MORE INFORMATION

Please direct and questions to jobs@jakeshouse.ca

For more information about Jake's House, visit www.jakeshouse.ca

We look forward to hearing from you!